

# **Booking Form**

#### Personal Details

Name:	First name:
Address:	Town/Postcode:
Telephone:	Email:
Nationality:	Date of Birth:
Gender:  □ male  □ female	

#### Course to be booked

Course name:			Number of weeks:		
Starting from:		to:		(enter preferred	dates)
Language skills level:	Foundation	Elementary	Intermediate	□ Advanced	Proficient

#### ► Information regarding your accommodation

▶ Arrival dates (can be submitted later, when travel arrangements have been made and confirmed)

Date:	Time:	
Airport:	Airline:	
Other things you need to know about me (Vegetarian, Allergies, etc.)		

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#### Englishplus

#### ► Declaration

I am herewith booking an English language course with accommodation in an en-suite room and accept the terms & conditions of **Englishplus**. I have taken out full travel and health insurance for this trip and for the duration of the course.

Place, Date

Signature of Language Course Participant

Name in PRINT

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# T&Cs – Terms & Conditions

# Booking your language course/holiday

Please use our booking form above to book your language course. Your booking will only become binding for **Englishplus** as course provider when we have sent you a written booking confirmation and after having received your deposit as outlined below. This generally takes place after a personal telephone call with you, where we work out your interests and objectives and where we agree a mutually acceptable course date and course duration. After that we will send you a written booking confirmation.

### ► Payment of the course fees

After receipt of the written booking confirmation a non-refundable £100 deposit must be made to secure a oneweek course and the relevant dates booked. For a fortnight's stay the deposit rises to £200. The remainder of the full course amount is due two weeks prior to your arrival.

Please make payment by bank transfer to our account (account details shall be sent to you with the booking confirmation).

In the event of non-payment of the deposit, no course shall be deemed booked.

#### Lessons

Unlike other language course providers **Englishplus** still delivers on bank holidays – but we may include the festivities into our lessons on such days, if they lend themselves to it. On your first day at **Englishplus** we do a first assessment test to see your level of English language skill and try and plan the week ahead in terms of structured lessons and leisure contact time with the tutor. You decide how much or how little contact time you want – within reason – and how much of my leisure activities you want to take advantage of (coastal walking, Tate visit, sightseeing etc.).

### ► Services

The contractually agreed services and prices are based on the information given on our website and are as agreed in the written course booking confirmation.

### Cancellation of your booking before the course start date

You may cancel your English language holiday at any time without stating any reasons. However, your cancellation must be made in writing. In case of a cancellation we reserve the right to retain the deposit to cover any expenditure incurred by us (loss of other bookings for the same period, administrative costs). Should a student not make use of the services booked during their stay, we shall be entitled to the full course fees as booked. Unused services will not be reimbursed.

### ► Limited Liability of the Provider

Liability for damages from contractual rights other than bodily injury is limited to the amount of a single course price in as far as the damage to the customer has not been caused by the provider intentionally or due to gross negligence. For individual services which **Englishplus** does not deliver itself, we can only be held liable for arranging the services in the appropriate way, but not for bringing the service itself.

### Exclusion of claims and statutory limitation

All claims potentially arising from deficient services must be notified to **Englishplus** within one week after the end date of the course. Any such claims must be made in writing. After this (one week) deadline the customer can only bring claims if s/he was prevented from keeping to the deadline without his or her fault.



# Services under this contract

# Main Services of Contract

As a qualified TEFL teacher I am providing you with private English lessons that are tailored to your individual learning needs and targets, including an assessment test evaluating your level of competence, learning materials and stationery and a number of excursions and practical lessons outside the classroom.

Additional **Englishplus** courses as advertised on our website and as agreed at the time of booking locally (subject to availability during your respective time of stay).

We are at all times striving to act in a way that is kind to the environment and aim at minimising waste and carbon footprint. Lessons are provided in a pleasant, relaxed and friendly atmosphere with my full commitment and support guaranteed.

### Disclaimer

If, in the unlikely event of being unable to deliver lessons myself (due to unforeseeable circumstances, such as sickness, appointments, etc.) I shall endeavour arranging for a suitably qualified alternative tutor do deliver your lessons instead. Should this not be possible, you will be fully reimbursed for the lesson part of your booked stay, but not for the accommodation part as this will not be affected by it. In any event, none of these events shall entitle you to any claim to compensation whatsoever.

Any short journeys/lifts you undertake as a passenger in my car are undertaken at your own risk and must be seen akin to getting a lift from a friend or family member.

By signing and returning this booking form you confirm that you have read and understood all points contained in this form.

Place, Date

Signature of Language Course Participant